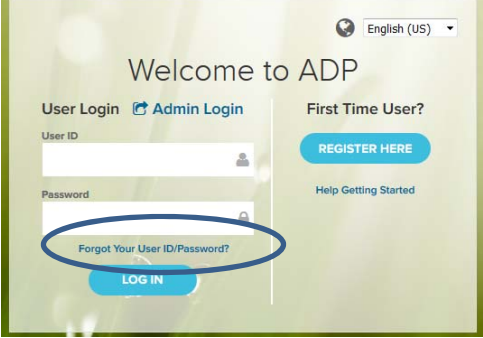
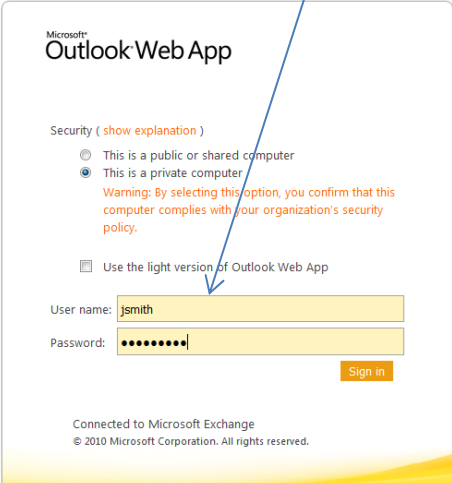
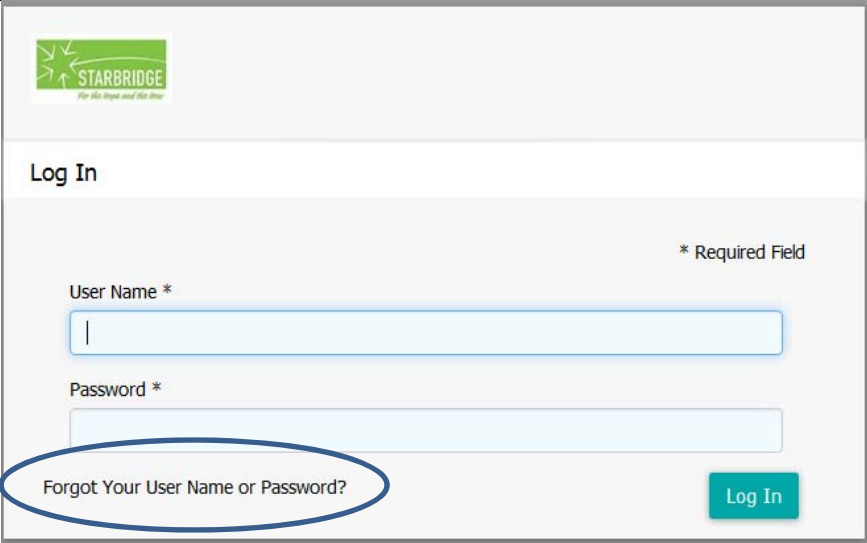
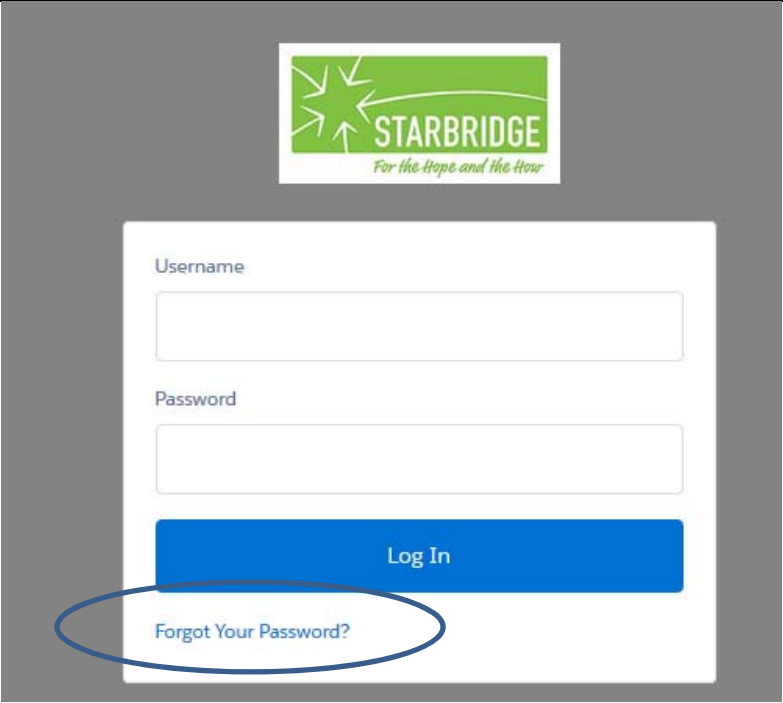


What's my username/password???

Guidance on Usernames and Passwords for various Starbridge applications

Application	Username format	Can't log in? Forgot your password???
<p>ADP</p>	<p>First Initial and Last Name@ldagvi</p> <p>Example: jsmith@ldagvi for John Smith</p> <p>DO NOT include “.org”</p>	 <p>on ADP log in page</p>
<p>Computer (see hints for Windows log in)</p>		
<p>Outlook web access (aka OWA or webmail)</p>	<p>First Initial and Last Name</p> <p>Example: Jsmith for John Smith</p> <p>DO NOT include @starbridgeinc.org</p> 	<p>Your email password should be in synch with your computer password.</p> <p>If you try too many times and lock yourself out, wait 30 minutes</p> <p>If you still can't log in, submit an IT request If that doesn't work, submit an IT request.</p>

<p>Relias</p>	<p>Username is an email address: Example: jsmith@starbridgeinc.org for John Smith</p>	 <p>The screenshot shows the Relias login interface. At the top left is the Starbridge logo with the tagline "For the Hope and the Hour". Below the logo is the heading "Log In". To the right of the heading is the text "* Required Field". There are two input fields: "User Name *" and "Password *". Below the "User Name" field is a link "Forgot Your User Name or Password?". To the right of the "Password" field is a blue "Log In" button.</p>
<p>Salesforce</p>	<p>Username is an email address: Example: jsmith@starbridgeinc.org for John Smith</p> <p>For legacy LDA staff, your username may still be of the format: jsmith@ldagvi.org</p>	 <p>The screenshot shows the Salesforce login interface. At the top center is the Starbridge logo with the tagline "For the Hope and the Hour". Below the logo is a white login form with a grey border. The form contains two input fields: "Username" and "Password". Below the "Password" field is a blue "Log In" button. At the bottom left of the form is a link "Forgot Your Password?".</p>

on Relias log in page

on Salesforce log in page

Webmail (see hints for Outlook web access)		
Windows log in (log into your computer)	First Initial and Last Name Example: Jsmith for John Smith	If you try too many times and lock yourself out, wait 30 minutes If you still can't log in, submit an IT request